2013 CONSOLIDATED EDISON, INC. GLOBAL REPORTING INITIATIVE 3.1 INDEX

The Global Reporting Initiative guidelines provide a framework to assist companies in disclosing their sustainability values, efforts, and achievements. As we continue to examine the new G4 guidelines, this report has been prepared using the GRI 3.1 guidelines in consideration of the G4 focus on material issues. The GRI 3.1 index includes relevant links to sections within the 2013 Sustainability Report, public webpages maintained by Con Edison, or in some cases may answer the GRI question directly. Additionally, we have included the GRI Electric Utility Sector Supplement. Con Edison strives to meet the GRI self-assessment scoring criteria to attain an "A" rating for our disclosure statements, demonstrating our commitment to transparent sustainability disclosure.



Indicator	Description	Report Section	Further Information
1. Strategy a	and Analysis		
1.1	Statement from the most senior decision- maker of the organization	Letter from the Chairman	
1.2	Description of key impacts, risks, and opportunities.	Strategy	
		Enterprise Risk	
		2013 Annual Report	
2. Organizat	ion Profile		
2.1	Name of the organization	2013 Annual Report	Con Edison Company of New York, Inc.
2.2	Primary brands, products, and/or services.	Five Business Overview	
2.3	Operational structure of the organization, including main divisions, operating	2013 Annual Report	
	companies, subsidiaries, and joint ventures.	Five Business Overview	
2.4	Location of headquarters		4 Irving Place, New York, NY 10003
2.5	Countries where organization operates		One - United States of America
2.6	Nature of ownership and legal form.		Consolidated Edison, Inc. is an investor-owned corporation trading on the New York Stock Exchange under the symbol, ED.
2.7	Markets served (including geographic breakdown, sectors served, and types of	2013 Annual Report	
	customers/beneficiaries).	Five Business Overview	
2.8	Scale of reporting organization	2013 Annual Report	
		Five Business Overview	
2.9	Significant changes during the reporting period regarding its size, structure, or		There were no significant changes in size, structure, or ownership in 2013.



	ownership.		
2.10	Awards received in the reporting period.		 Major awards received in 2013 included, but were not limited to the following: Presented with Outstanding System-Wide Reliability Award presented by PA Consulting Group Named one of 50 Best Companies for Latinas in the United States, by LATINA Style magazine; Honored for Outstanding Achievement in Residential Program Design and Implementation, and Outstanding Achievement in Pricing and Demand Response for (CoolNYC program, along with ThinkEco), by the Association of Energy Services Professionals Earned Emergency Recovery Award, by Edison Electric Institute for their efforts to restore power to customers following Hurricane Sandy Named Best of the Best / top employer among energy, gas and oil companies, by Hispanic Network Magazine Named top regional utility, by Diversity Inc magazine Named 2013 Business Leader of the Year by Leadership Rockland for Orange & Rockland's ongoing support Earned Target Rock Sustainability Utility Leadership Award
3.1	Parameters Reporting period		This report covers the calendar year starting
	- F		January 1, 2013 and ending December 31, 2013.
3.2	Date of most recent previous report	2012 Sustainability Report	June 2013
3.3	Reporting Cycle		Annual
3.4	Contact point for questions regarding the report or its contents.	Sustainableconed@coned.com	
3.5	Process for defining report content	Key Sustainability Aspects	This report is developed based on Con Edison's five key EH&S Objectives, sustainability strategy,



			material and climate change risk concerns, service reliability, and value the company represents to its customers, employees and shareholders. Additionally, we have identified 15 topics that we feel are material to the sustainability discuss as defined in the Key Sustainability Aspects section of the sustainability report.
3.6	Boundary of the report (e.g., countries, divisions, subsidiaries, leased facilities, joint ventures, suppliers).	Five Business Overview	The boundary under disclosure is the service territory of Con Edison, Inc. which includes its subsidiary companies.
3.7	State any specific limitations on the scope or boundary of the report.		None.
3.8	Basis for reporting on joint ventures, subsidiaries, leased facilities, outsourced operations, and other entities that can significantly affect comparability from period to period and/or between organizations.	Five Business Overview	Please see GRI 3.6 (Boundary of Report) and the Five Business Overview section of the 2013 Sustainability Report. Joint venture, subsidiary, leased facility, outsourced operation, and other entity issues have not significantly affected comparability of Con Edison's disclosures from period to period covered in the annual sustainability report.
3.9	Data measurement techniques and the bases of calculations, including assumptions and techniques underlying estimations applied to the compilation of the Indicators and other information in the report.		Quantitative data is based upon direct measurements, estimates and calculations according to standard industry practice or as called for in regulations. Additionally, emissions data throughout the report reflect EPA global warming potentials updated in November 2013.
3.10	Explanation of the effect of any restatements of information provided in earlier reports, and the reasons for such restatement.		This year emissions of greenhouse gasses are reported in Metric Tonnes to align with other external disclosure of this data. Additionally, the global warming potential for methane (CH4) has been adjusted to align with the changes instated by the EPA.
3.11	Significant changes from previous reporting periods in the scope, boundary, or measurement methods applied in the		In 2013, Con Edison experienced no significant changes from previous reporting periods in the scope, boundary, or measurement methods applied



	report.		in the report.
3.12	Table identifying the location of the Standard Disclosures in the report.	<u>GRI Index</u>	
3.13	Policy and current practice with regard to seeking external assurance for the report. If not included in the assurance report accompanying the sustainability report, explain the scope and basis of any external assurance provided. Also explain the relationship between the reporting organization and the assurance provider(s).		 Con Edison does not currently have its annual sustainability report verified externally. However, much of the information given in the report is verified and submitted to regulatory entities and third party verification. This includes the verification of all financial information by PricewaterhouseCoopers, verification of greenhouse gas emissions by First Environment, certification of ISO 14001 practices by Intertek Testing Services, and other regulatory disclosures by their appropriate organizations (OSHA, EPA, DEP, etc.) Con Edison's greenhouse gas emissions are verified annually and listed on the climate registry.
4. Governa	nce, Commitments, and Engagement	1	
4.1	Governance structure of the organization, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organizational oversight.	Con Edison Corporate Governance Webpage	 Information about the committees of the Board can be found on the company's corporate governance page. While the board has responsibility for overseeing strategy and organizational oversight, the Company's Public Affairs and Environment Health and Safety departments, as well as the Board of Directors through its Environment, Health and Safety Committee (the "EH&S Committee") and its Operations Oversight Committee, have specific responsibility for the development of corporate citizenship and sustainability. The purpose of the EH&S Committee of the Board of Directors is to oversee the Company's efforts relating to protection of the environment and the health and safety of Company employees and the



			public. In so doing, the EH&S Committee reviews the Company's subsidiaries' environment, health and safety programs as well as their compliance with environment, health and safety laws, regulations and corporate policies and procedures.
			The purpose of the Operations Oversight Committee is to provide oversight to the Company's management on the design, operation, maintenance and performance of the Company's operating systems, and to review significant issues and events relating to the reliable operation of the Company's operating systems.
			The Company also has a number of Environment, Health and Safety Committees at different levels of management including the Environment and Safety Committee (Senior Leadership) and the EH&S Leadership Team (EH&S Managers from throughout the Company).
			(3) Each of the Company's seven standing committees oversees the Company's management of such risks that have been identified through the company's enterprise risk management program, relating to the purpose, duties and responsibilities of the respective committee, as defined in that committee's charter.
			* All references to an executive officer is to the former Chairman and CEO of the Company who is currently on the Board. The current Chairman and CEO is also on the Board.
4.2	Indicate whether the Chair of the highest governance body is also an executive officer	2014 Proxy Statement	Role of Chairman and CEO is joint, and an independent lead director is appointed. Then Independent Lead Director is the Chair of the Corporate Governance and Nominating Committee. The Lead Director: (i) acts as a liaison between the independent Directors and the Company's



			management; (ii) chairs the executive sessions of non-management and independent Directors and has the authority to call additional executive sessions as appropriate; (iii) chairs Board meetings in the Chairman's absence; (iv) coordinates with the Chairman on agendas and schedules for Board meetings, information flow to the Board, and other matters pertinent to the Company and the Board; and (v) is available for consultation and communication with major stockholders as appropriate.
4.3	For organizations that have a unitary board structure, state the number and gender of members of the highest governance body that are independent and/or non-executive members.	2014 Proxy Statement	 In 2013, there were twelve board members, two of which were women and all of whom, with the exception of Kevin Burke and Eugene McGrath, were independent. In 2014, two new board members (both male) were voted in and two (both male) retired. More information on these changes can be found in the 2014 proxy statement.
4.4	Mechanisms for shareholders and employees to provide recommendations or direction to the highest governance body.	Investor Relations Webpage	Interested parties may communicate directly with the members of the Board of Directors, including the non-management Directors as a group, by writing to them, in care of the Company's Corporate Secretary, Con Edison, 4 Irving Place, New York, New York 10003. The Secretary will forward all communications to the Director or the Directors indicated. The Con Edison Proxy Statement offers guidance
			and instructions for how shareholders can communicate with the Board, and financial Form 10- K discusses how employees can communicate with their respective governance bodies, and company ethics and auditing departments.
4.5	Linkage between compensation for members of the highest governance body, senior managers, and executives	2014 Proxy Statement Corporate Governance	Information regarding compensation for members of the highest governance body, senior managers, and executives (including departure arrangements), and



	(including departure arrangements), and the organization's performance (including social and environmental performance).	Guidelines	the organization's performance (including social and environmental performance) can be found in the 2014 Proxy Statement and the Corporate Governance Guidelines.
4.6	Processes in place for the highest governance body to ensure conflicts of interest are avoided.	Governance and Business Ethics Standards of Business Conduct	 Avoiding conflicts of interest is addressed in our company Standards of Business Conduct. Please also see the company's "Governance and Business Ethics" section of the 2013 Sustainability Report. On March 19, 2013, Con Edison's Code of Ethics was combined with the company's Standards of Business Conduct.
4.7	Process for determining the composition, qualifications, and expertise of the members of the highest governance body and its committees, including any consideration of gender and other indicators of diversity.	2014 Proxy Statement Con Edison Corporate Governance Documents	The Board and the Corporate Governance and Nominating Committee consider the qualifications of Directors and Director candidates individually and in the broader context of the Board's overall composition and the company's current and future needs. The Board believes that the Board, as a whole, should possess a combination of skills, professional experience, and diversity of backgrounds necessary to oversee the company's business. The Board has adopted Corporate Governance Guidelines ("Guidelines") to assist it in exercising its responsibilities to the company and its stockholders. In evaluating Director candidates and considering incumbent Directors for re-nomination to the Board, the Board and the Corporate Governance and Nominating Committee consider various factors. Pursuant to the Guidelines, the Committee reviews with the Board the skills and characteristics of Director nominees, including independence, integrity, judgment, business experience, areas of expertise, availability for service, factors relating to the composition of the Board (including its size and structure) and the company's principles of diversity. For incumbent Directors, the Committee also considers past performance of the Director on the Board. As discussed in the Guidelines, the Board consists



			of a substantial majority of Directors who meet the New York Stock Exchange ("NYSE") definition of independence, as determined by the Board in accordance with the standards included in the Guidelines. No Director may qualify as "independent" unless the Board affirmatively determines that the Director has no material relationship with the company. All members of the Corporate Governance and Nominating Committee, the Management Development and Compensation Committee and the Audit Committee meet all of the independence criteria included in the Guidelines. In addition, all Audit Committee members meet additional, heightened independence criteria required by law and NYSE listing standards. In addition, the Board, with the assistance of the Corporate Governance and Nominating Committee and in consultation with the CEO, periodically reviews the size of the Board to determine its appropriate size. Under the company's Certificate of Incorporation, there may not be more than 16 Directors. The Board believes that, subject to this limit, there should be a sufficient number of Directors to permit a diversity of experience but not exceed a number that can function efficiently or would hinder effective discussion.
4.8	Internally developed statements of mission or values, codes of conduct, and principles relevant to economic, environmental, and social performance and the status of their implementation.	Strategy Governance and Business Ethics Meeting Community Needs Con Edison	Con Edison's mission is to provide safe, reliable, clean and efficient; to provide a workplace that allows employees to realize their full potential; to provide a fair return to our investors; and to improve the quality of life in the communities we serve. In an effort to better plan for the next 20 years, Con Edison has developed an Integrated Long Range
		Integrated Long Range Plan	Plan (ILRP), the first iteration of which was published in 2012. While flexible to the evolution of our industry and technologies, the ILRP outlines how the utilities will use an integrated approach



			 across our electric, gas, and steam businesses to meet the needs of our stakeholders as we work to provide safe, reliable, clean, innovative, and cost-effective energy services for a sustainable future. Con Edison also strives for excellence in its environmental, health, and safety performance, incorporating these aspects into the business and operational decision-making process. This is reflected through the company's Sustainability Strategy and the endorsement of the CERES principles. For more information, please see Con Edison's Code of Ethics and Standards of Business Conduct,
			as well as the "Strategy", Governance and Business Ethics" and the "Meeting Community Needs" sections of the 2013 Sustainability Report.
4.9	Procedures of the highest governance body for overseeing the organization's identification and management of economic, environmental, and social performance, including relevant risks and opportunities, and adherence or compliance with internationally agreed standards, codes of conduct, and principles.	<u>Con Edison Corporate</u> <u>Governance Documents</u>	Con Edison has an in-depth Enterprise Risk Management Program which is evaluated at the Board level as described in the Charter for the Consolidated Edison, Inc. Corporate Governance Guidelines and each of the Committee Charters.
4.10	Processes for evaluating the highest governance body's own performance, particularly with respect to economic, environmental, and social performance.	Con Edison Corporate Governance Documents	The Board and each of its committees annually evaluate performance. Each committee reports the results of its self-evaluation to the Board. The Corporate Governance and Nominating Committee coordinates the self-evaluation process and, following the self-evaluations, discusses with the Board follow-up matters as appropriate, including corrective actions identified in the Board and committee self-evaluations, the need to amend these Corporate Governance Guidelines, and the need to modify the self-evaluation process. The Corporate Governance and Nominating Committee



			annually evaluate each director's individual performance when considering whether to nominate the director for re-election to the Board.
4.11	Explanation of whether and how the precautionary approach or principle is addressed by the organization.	Enterprise Risk	Con Edison assesses risks by each business unit without specific reference to the precautionary principle. For more information regarding company- wide risks and impacted operations, please see the "Enterprise Risk" section of the company's 2013 sustainability report.
4.12	Externally developed economic, environmental, and social charters, principles, or other initiatives to which the organization subscribes or endorses.	Auditing and ISO Certification	Con Edison of New York is proud to be an ISO 14001 certified company, with company-wide certification for its environmental management system since 2002. The company also endorses the CERES principles and participates with The Climate Registry. For more information on our ISO Certification, please see the "ISO 14001" section of the 2013 Sustainability Report.
4.13	Memberships in associations (such as industry associations) and/or national/international advocacy organizations in which the organization: - has positions in governance bodies; - participates in projects or committees; - provides substantive funding beyond routine membership dues; - views membership as strategic.		The company is active, and serves in leadership roles, on many industry and ESG-related associations and organizations, as well as local organizations. The large organizations where Con Edison has maintained a long-standing leadership role include, but are not limited to: - The Electric Power Research Institute (EPRI) - The Edison Electric Institute (EEI) - The American Gas Association (AGA) - Ceres - The Climate Registry
4.14	List of stakeholder groups engaged by the organization.	Meeting Community Needs	As the operator of an extensive energy-distribution infrastructure in one of the world's most densely- populated corridors, Con Edison has an extended group of stakeholders that includes customers, employees, environmental groups, shareholders, and communities where we do business.
4.15	Basis for identification and selection of	Strategic Partnerships	Con Edison has a long-established tradition of



stakeholders with whom to engage.		contributing to and maintaining the social, cultural, and economic vitality of our service areas. To do this, the company has committed to providing financial or in-kind support to organizations whose activities advance strong, vibrant, and stable communities. We choose these groups carefully, looking to their ability to utilize education, training, and special programs and events, to enrich the quality of life of all New Yorkers. Please view Con Edison's 2013 Sustainability Report discussion of organizations the company supports and communities served, as well as public website discussing the company's strategic partnerships.
Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group. Also please indicate the principles formulated at corporate level that guide your company's stakeholder engagement at site level. Please attach/provide supporting documents or indicate website.		Con Edison has adopted the underlying principle that it must affirmatively and successfully engage with customers and external stakeholders in every aspect of its business. The reputation of the company is important as it impacts project execution, costs and, in the end, whether or not Con Edison will succeed in its mission. A key element of reputation is goodwill. Goodwill with stakeholders is essential, and it takes continual effort to build and maintain goodwill.
		Con Edison monitors performance to improve customer satisfaction. Targets in the form of key performance indicators for the company are set in the areas of customer contacts, customer complaints and call answering. Results are reported to the New York State Public Service Commission. Surveys are conducted twice a year to measure customer satisfaction in 6 areas including non- emergency callers, Service Center walk-in visitors, and emergency callers. The feedback is used to enhance programs and ensure that the customer's voice is heard.
	Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group. Also please indicate the principles formulated at corporate level that guide your company's stakeholder engagement at site level. Please attach/provide	Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group. Also please indicate the principles formulated at corporate level that guide your company's stakeholder engagement at site level. Please attach/provide



4.17	Key topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns, including through its reporting.	Con Edison Public Issues	There are a number of organizations throughout Con Edison that are available to respond to concerns of our stakeholders, including, but not limited, to Public Affairs, Government Relations, Human Resources, and Customer Service.
	ment Approach and Performance Indicators		
ECONOMI			
EC	DISCLOSURE ON MANAGEMENT APPROACH	2013 Annual Report Managing our Business Meeting Community Needs	Con Edison discloses economic performance, market presence and impacts in the company's annual form 10-K filed with the Securities and Exchange Commission, as well as in the "Managing our Business" and "Meeting Community Needs" sections of the company's 2013 Sustainability Report.
EC1	Direct economic value generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings, and payments to capital providers and governments.	2013 Annual Report	All financial information is disclosed in the Consolidated Edison, Inc. Form 10-K filed with the Securities and Exchange Commission.
EC2	Financial implications and other risks and opportunities for the organization's activities due to climate change.	2013 Annual Report Environmental Performance – Climate Change CDP	Details of financial implications, risks, and opportunities faced as a result of climate change: Con Edison has evaluated the risks and opportunities associated with climate change and their potential impacts, detailing them in three locations - the company's 10-K filing, the response to the CDP and the 2013 Sustainability Report.
EC3	Coverage of the organization's defined benefit plan obligations.	2013 Annual Report Employees – Compensation and Benefits	Con Edison provides information related to the company's benefit plan obligations in the Form 10-K filed with the Securities and Exchange Commission and the "Compensation and Benefits" section of the 2013 Sustainability Report.
EC4	Significant financial assistance received	2013 Annual Report	All of Con Edison's material packages are disclosed



	from government.		in the company's Form 10-K filed with the Securities and Exchange Commission.
EC5	Range of ratios of standard entry level wage by gender compared to local minimum wage at significant locations of operation.		Con Edison is continues to evaluate and consider this GRI indicator for inclusion in future annual reports, but is not reporting on it at this time.
EC6	Policy, practices, and proportion of spending on locally-based suppliers at significant locations of operation.		 There is no formal policy within Con Edison to ensure that materials are locally sourced, but it has been found that regional construction materials are cost competitive and are easily delivered. Accordingly, this has made the use of local materials a common practice, most specifically in construction. In addition, local vendors are used for the company's cross docking program. The cross docking program guarantees an 8 p.m. delivery to the company's main warehouse for high turnover materials that are ordered as late as 3 p.m. the same day. The Company also conducts business with national firms that have local/regional offices.
EC7	Procedures for local hiring and proportion of senior management hired from the local community at significant locations of operation.		Con Edison is a North American business located in the U.S., and is not considered to be a multi- national organization with extensive oversees operations. Accordingly, the issue of local hiring is not a focus for the company. While many of our employees come from New York metropolitan and tri-state area, we do not exclude qualified candidates because of geographical location.
EC8	Development and impact of infrastructure investments and services provided primarily for public benefit through commercial, in-kind, or pro bono engagement.	2013 Annual Report Reliability and Resiliency	Con Edison discloses information regarding future investment in energy infrastructure in the company's annual Form 10-K filed with the Securities and Exchange Commission, as well as in the "Reliability and Resiliency" section of the company's 2013 Sustainability Report.



			In 2013, the company established the Con Edison Legal Services Pro Bono Program. From assisting low-income entrepreneurs with starting businesses to aiding non-profit organizations with legal contracts, more than 30 legal services volunteers from throughout the company helped successfully launch the program that helped over 40 people in 2013. There are plans to expand services to reach other groups, including the elderly, veterans, and people dealing with foreclosures.
EC9	Understanding and describing significant indirect economic impacts, including the extent of impacts.	2013 Annual Report	The energy services that Con Edison provides to its customers and the over 10 million people in our service territory help fuel the economic vitality of our communities. For more information, please see the Chairman's letter in both the 2013 Annual and 2013 Sustainability Report.
ENVIRON	MENTAL		
EN	Disclosure on management approach	Environmental Performance	For a disclosure of Con Edison's management approach with regard to materials, energy, water, biodiversity, emissions, effluents, waste, services, transport and more, please view Con Edison's 2013 Sustainability Report.
EN1	Materials used by weight or volume. See Indicator Protocol for guidance on calculation.		The design of this indicator is focused on the production of a product. Con Edison's primary business is the delivery of energy and the sole product that Con Edison produces is Steam with the primary input of this product being municipal water. Information on our water consumption can be found in EN8.
EN2	Percentage of materials used that are recycled input materials.		Water withdrawn from the municipal water supply for steam generation purposes departs company facilities 100% as steam or as unused wastewater. The company has chosen not to institute recycling/reuse options as this would mean a doubling of the steam distribution infrastructure which has been deemed not to be financially



			feasible.
EN3	Direct energy consumption by primary energy source.		In 2013, Con Edison consumed 47,788,234 MMBTUs of natural gas (3.9% more than in 2012), 3,838,629 MMBTUs of residual fuel oil (4.5% less than in 2012), and 31,083 MMBTUs of kerosene (54.2% less than in 2012).
EN4	Indirect energy consumption by primary source.	Resource Conservation - Energy	In 2013, Con Edison of New York used 307.6 billion BTUs of electricity and 161.9 billion BTUs of gas for the purposes of powering, lighting, heating, and cooling company facilities. This represents a 7.5- percent decrease in electrical consumption, and a 5 percent increase in gas consumption over 2012 totals of 332.4 and 154.2 billion BTUs, respectively.
EN5	Energy saved due to conservation and efficiency improvements.	Data Snapshot	
EN6	Initiatives to provide energy-efficient or renewable energy-based products and services, and reductions in energy requirements as a result of these initiatives.	Customers – Energy Efficiency	Con Edison of New York, Orange and Rockland, and Con Edison Solutions are all actively engaged on providing our customers with energy efficiency solutions. More information can be found in the 2013 Sustainability Report.
EN7	Initiatives to reduce indirect energy consumption and reductions achieved.	Resource Conservation - Energy	
EN8	Total water withdrawal by source	Environmental Performance - Water	
EN9	Water sources significantly affected by withdrawal of water.	Environmental Performance - Water	Con Edison is one of the largest consumers of municipal water supplies in New York City and water withdrawn for cooling purposes comes from the Hudson and East Rivers of New York. However, a number of programs and initiatives are underway to reduce the impact to the sources of the water withdrawal including the following: • In order to monitor, control, and minimize the



			 steam stations' use of water provided through the municipal water supply, the company instituted Central Operations Procedure 7-0-4: Water Accountability and Utilization Program, which aims to incorporate water efficiency into the steam production processes. To minimize the impacts to fish and larvae, the East River station in its most recent SPDES permit is required to reduce fish entrainment by 75% and reduce fish impingement by 90%. To achieve this, Con Edison completed in 2013 the installation of modified Ristroph travelling screens at each of the active intake bays. Each of the travelling screens connects to a dedicated fish return system. The efficiency of these screens will be monitored in accordance with a DEC approved Verification Monitoring Plan (VMP). The cost of this project is approximately \$32.5 million.
EN10	Percentage and total volume of water recycled and reused.	Environmental Performance - Water	Water withdrawn from the municipal water supply for steam generation purposes departs company facilities 100% as steam or as unused wastewater. The company has chosen not to institute recycling/reuse options as this would mean a doubling of the steam distribution infrastructure which has been deemed not to be financially feasible. Non-contact cooling water withdrawn at steam generation plants from the Hudson and East Rivers
			generation plants from the Hudson and East Rivers is returned directly to the river at quality levels specified in SPDES permits and while we do not consider this to be recycling of water, there is limited to no impact to water quality or quantity as a result of this process.
EN11	Location and size of land owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value	Environmental Performance – Habitat and Biodiversity	This is not material to the company as Con Edison does not have a significant impact on biodiversity in protected areas or areas with high biodiversity. The



	outside protected areas.		majority of Con Edison's facilities and properties (including rights of way for high voltage electric transmission) are located in urbanized and suburban areas that do not support high biodiversity value. Any activities that may occur near areas of high biodiversity would include vegetation management for overhead transmission and withdrawal and discharge of water for cooling purposes. These activities are governed by New York City/State authorities, as well as addressed in company policies and procedures pertaining to the types of work conducted near these areas. Con Edison secures NYSDEC and USACE authorizations when working in or adjacent to environmentally sensitive areas. Con Edison has internal procedures to ensure all conditions within these permits are strictly adhered to.
EN12	Description of significant impacts of activities, products, and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas.	Environmental Performance – Habitat and Biodiversity	Con Edison does not have a significant impact on biodiversity in areas with high biodiversity. Activities that may occur within, or adjacent to, areas of high biodiversity would include vegetation management for overhead transmission and the withdrawal and discharge of cooling water. In fact, one of the objectives identified within the Company's State approved Land and Vegetation Management Plan for Overhead Transmission Rights of Ways is to Encourage Biological Diversity. Additionally, these activities are governed by New York City/State authorities, as well as addressed in company policies and procedures pertaining to the types of work conducted near these areas.
EN13	Habitats protected or restored.	Environmental Performance – Habitat and Biodiversity	We aim to reduce our impact on natural ecosystems in order to protect habitats and biodiversity. Con Edison did not restore any protected habitats in 2013. To learn more about our approach to habitats and biodiversity and our Land and Vegetation



			Management program please see this section in the 2013 Sustainability Report.
EN14	Strategies, current actions, and future plans for managing impacts on biodiversity.	Environmental Performance – Habitat and Biodiversity	We will continue to operate according to the Land and Vegetation Management program discussed in EN13. For more information, please see the "Habitat and Biodiversity" section of the 2013 Sustainability Report.
EN15	Number of IUCN Red List species and national conservation list species with habitats in areas affected by operations, by level of extinction risk.		Consolidated Edison Company of New York, Inc makes a concerted effort to protect Threatened and Endangered species within its service territory. Within its service territory, Con Edison encounters state-recognized conservation species such as timber rattlesnake, bog turtle, Blanding's turtle, Peregrine falcon and Indian bat.
EN16	Total direct and indirect greenhouse gas emissions by weight.	Environmental Performance – Air Emissions Data Snapshot	
EN17	Other relevant indirect greenhouse gas emissions by weight.	Environmental Performance – Air Emissions	
EN18	Initiatives to reduce greenhouse gas emissions and reductions achieved.	Environmental Performance – Air Emissions Data Snapshot 2013 Annual Report	
EN19	Emissions of ozone-depleting substances by weight.		The emissions of ozone-depleting gases at Con Edison is extremely limited; only when HVAC equipment leaks do we believe any ozone-depleting emissions occur. In total, Con Edison estimates that only 1.5 tons of refrigerant is emitted into the atmosphere annually. These emissions originate from our facilities and vehicle fleet. However, these emissions are a mix of non-ozone-depleting



ENICO		Dete Orienshiet	refrigerants as well. As such, Con Edison estimates that far less than 1.5 tons of ozone-depleting gasses are released annually, and they are decreasing every year as more non-ozone-depleting refrigerants enter our system.
EN20	NOx, SO ₂ , and other significant air emissions by type and weight.	Data Snapshot	
EN21	Total water discharge by quality and destination.	Environmental Performance - Water Data Snapshot	All river cooling water withdrawals from the Hudson River and East River are discharged back to their source. Con Edison's water quality reports are submitted to the various agencies (NYSDEC, NYCDEP) per our permits and directives. The NYSDEC SPDES permits and NYCDEP sewer directives are publicly available with each agency. We have taken steps to reuse water rather than discharge to rivers or sewers during steam plant outages.
EN22	Total weight of waste by type and disposal method.	Environmental Performance – Resource Conservation Data Snapshot	
EN23	Total number and volume of significant spills.	Data Snapshot	 In 2013 Con Edison had 43 reportable chemical spills and 23,607 gallons of dielectric fluid released to the environment. In 2012 Con Edison had 23 reportable chemical spills and 27,914 gallons of dielectric fluid released to the environment. In 2011 Con Edison had 14 reportable chemical spills and 27,133 gallons of dielectric fluid released to the environment. In 2010 Con Edison had 29 reportable chemical spills and 25,149 gallons of dielectric fluid released to the environment. In 2009 Con Edison had 29 reportable chemical



			spills and 16,412 gallons of dielectric fluid released to the environment. Regarding dielectric fluid specifically, dielectric fluid is a non-conductive liquid used in steel pipes for insulating and cooling of electrical transmission feeder cables, also contained within the steel pipes. Con Edison's pipe-type cable system consists of about 630 miles of feeders and contains approximately nine million gallons of dielectric fluid. In 2013, the company exceeded its goal of releasing no more than 22,000 gallons of fluid into the environment. Con Edison continues to make process and equipment improvements to a sophisticated monitoring system for detecting leaks in its fluid-equipped feeders more quickly. A small amount of tracer compound is added to the dielectric fluid, detectable by sensors on specially- equipped trucks driven above the feeders. If the sensors detect the tracer, technicians can quickly pinpoint the location of the leak so that repairs can be made promptly. As new feeders are installed over time to meet increasing customer loading, the use of solid dielectric cables that do not contain fluid will be a preferred means of reducing feeder leaks,. The company's Research and Development Department continues to evaluate and pursue new methods to prevent leaks before they occur by potentially detecting corrosion of the steel feeder pipe. In addition, Con Edison continues to explore alternative and less expensive methods to not only detect leaks quickly but also to locate them faster, therefore reducing the impact on the public and the environment.
EN24	Weight of transported, imported, exported, or treated waste deemed hazardous	Data Snapshot	2009: 6,671 tons of hazardous waste, 0.79% of which was from remediation projects.



	under the terms of the Basel Convention Annex I, II, III, and VIII, and percentage of transported waste shipped internationally.		 2010: 9,410 tons of hazardous waste, 75.74% of which was from remediation projects. 2011 4,275 tons of hazardous waste, 8.53% of which was from remediation projects. 2012 40,414 tons of hazardous waste, 83.62% of which was from remediation projects. 2013 19,459 tons of hazardous waste, 65.99% of which was from remediation projects. All hazardous waste is disposed of in the United States of America with 0% shipped internationally.
EN25	Identity, size, protected status, and biodiversity value of water bodies and related habitats significantly affected by the reporting organization's discharges of water and runoff.		The Company has facilities and operations in the watershed of the New York estuary (e.g. Jamaica Bay and other protected coastal regions). Runoff from certain facility locations could impact these estuary regions. However, we do not see this as a significant risk as we work to minimize and mitigate the risk through the utilization of State-approved best management practices regulated through storm water discharge permits. Con Edison discharge of cooling water at steam generating plants have the potential to adversely impact surface waters. To mitigate this impact, Con Edison continues to operate in strict compliance with the governing State Pollution Discharge Elimination System (SPDES) permit for each individual station and we therefore do not identify this impact as significant.
EN26	Initiatives to mitigate environmental impacts of products and services, and extent of impact mitigation.	Environmental Performance	
EN27	Percentage of products sold and their packaging materials that are reclaimed by category.		This indicator is not material as Con Edison does not sell material products, and therefore has no packaging material reclamation data to track.



EN28	Monetary value of significant fines and total number of non-monetary sanctions/convictions for non-compliance with environmental laws and regulations.		The company paid no significant fines in 2013 paying a total of \$34,750 to fully resolve violations resulting from two consent orders.
EN29	Significant environmental impacts of transporting products and other goods and materials used for the organization's operations, and transporting members of the workforce.		Con Edison transports products, goods and members of its workforce in compliance with federal, state, and local regulation, as well as company procedure and rule. Where potential to impact the environment has arisen, Con Edison has taken steps to avoid or remedy the impact. While Con Edison's vehicle fleet accounts for approximately 1% of our total direct emissions, our Green Fleet strategy focuses on the replacement of our fleet with higher mileage or alternative fuel vehicles. Approximately 45% of Con Edison's fleet runs on an alternative fuel source (this includes the use of biodiesel).
EN30	Total environmental protection expenditures and investments by type.		The company spent \$232 million in 2013 on environmental programs, staffing, remediation, and capital expenditures.
LABOR P	RACTICES AND DECENT WORK		
LA	DISCLOSURE ON MANAGEMENT APPROACH	Safety Employees	For a disclosure of Con Edison's management approach with regard to employment, labor/management relations, occupational health
		<u>Employ000</u>	and safety, training and education, diversity and
		2013 Diversity Report	equal opportunity and more, please view Con Edison's 2013 Sustainability Report Managing Our
		Standards of Business Conduct	Business and Meeting Community Needs sections.
LA1	Total workforce by employment type, employment contract, and region, broken	2013 Annual Report	Con Edison has no employees other than those of CECONY, O&R and Con Edison's competitive
	down by gender.	Data Snapshot	energy businesses (which at December 31, 2013 had 13,235, 1,114 and 299 employees,
		Employees	respectively). Of the 13,235 CECONY employees and 1,114 O&R employees, 8,200 and 618 were
		2013 Diversity Report	represented by a collective bargaining unit, respectively. The collective bargaining agreement covering most of these CECONY employees



			expires in June 2016. Agreements covering other CECONY employees and O&R employees expire in June 2017 and June 2014, respectively. For 2013, 20.1% of the employees were women.
LA2	Total number and rate of new employee hires and employee turnover by age group, gender, and region.	Employees 2013 Diversity Report	_
LA3	Benefits provided to full-time employees that are not provided to temporary or part- time employees, by significant locations of operations.	Employees Con Edison Careers Site	_
LA4	Percentage of employees covered by collective bargaining agreements	2013 Annual Report	Of the 13,235 CECONY employees and 1,114 O&R employees, 8,200 and 618 were represented by a collective bargaining unit, respectively. The collective bargaining agreement covering most of these CECONY employees expires in June 2016. Agreements covering other CECONY employees and O&R employees expire in June 2017 and June 2014, respectively.
LA5	Minimum notice period(s) regarding significant operational changes, including whether it is specified in collective agreements.	Local 1-2 Collective Bargaining Contract 2009-2013 Local 3 Collective Bargaining Contract 2013-2017 Local 3 Collective Bargaining Contract O&R Collective Bargaining Contract	Documentation of Con Edison's agreements regarding minimum notice periods pertaining to significant operational changes (such as pay, scheduling, and policy changes) is contained in two collective bargaining contracts between Con Edison Inc. and the International Brotherhood of Electrical Workers, AFL-CIO, Local Union No. 1 and No. 2, and Local No. 3 unions as well as Orange and Rockland Utilities, Inc.'s contract with Local Union No. 503 of the International Brotherhood of Electrical Workers.
LA6	Percentage of total workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programs.		Management-worker health and safety committees operate at various levels of the company from individual operations within a business unit or facility, at the major business unit level, and up to an executive-level forum. Meeting frequency varies by



			the specific meeting forum involved, but most convene on a monthly basis. The executive-level body meets on a monthly basis as directed by written company policy, and discusses topics presented by joint worker/management teams.
LA7	Rates of injury, occupational diseases, lost days, and absenteeism, and total number of work-related fatalities, by region and by gender.	<u>Safety</u> Data Snapshot	
LA8	Education, training, counseling, prevention, and risk-control programs in place to assist workforce members, their families, or community members regarding serious diseases.		A pandemic disease team meets periodically to review and benchmark against other disease prevention programs. Con Edison offers weight loss and smoking cessation programs free for employees provided by occupational health.
LA9	Health and safety topics covered in formal agreements with trade unions.	Local 1-2 Collective Bargaining Contract2009-2013 Local 3 Collective Bargaining Contract2013-2017 Local 3 Collective Bargaining Contract	Documentation of health and safety topics covered in Con Edison's formal agreements with trade unions is contained in the collective bargaining contracts between Con Edison, Inc. and the International Brotherhood of Electrical Workers, AFL-CIO, Local Union No. 1 and No. 2, and Local No. 3 unions as well as Orange and Rockland Utilities, Inc.'s contract with Local Union No. 503 of the International Brotherhood of Electrical Workers.
		O&R Collective Bargaining Contract	
LA10	Average hours of training per year per employee, by gender, and by employee category.	Employees	63 - The average training stats are based on the total hours of instructor led, eLearning, and documented on-the-job training hours (922,000) divided by the total number of Con Edison employees reported in the 10k filing to the Securities and Exchange Commission (14648). This information is not broken down by gender, as this is not material to our business. For more information, please see the "Training" section of the 2013 Sustainability Report.



LA11	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings.	Employees	The company also offers three levels of mentoring programs – corporate, executive, and women-in- non-traditional-careers. These programs are designed to allow employees to share knowledge, and to foster career development at all levels of the company. In 2013, 112 employees took part in the mentorship program. The company offers employees the benefit of a tuition-aid reimbursement program, allowing them to develop their skills in an academic setting. Employees qualify for up to 100-percent reimbursement of tuition costs after successfully completing a degree in a field related to the work of Con Edison. In 2013, 509 employees took advantage of tuition aid as they worked towards advanced degrees.
			Finally, the Career Center is an online site that provides employees the resources to achieve personal and professional success through Career Development. The site is designed to help employees learn how best to play to their strengths, how and when to network, and how to set short- and long-term career goals. In 2013, the first ever Talent Management Course Catalogue was released on the Career Center site. Designed to provide employees with key information about courses and programs that are available to help strengthen leadership and management skills, 34 courses, 12 programs, five workshops, five seminars, and four assessments are detailed as learning opportunities. This tool will be critical for employees to help themselves in their career development journey. For more information, please see the "Training" section of the 2013 Sustainability Report.
LA12	Percentage of employees receiving		100% - Every employee, both union and
	regular performance and career		management, receives an annual performance



	development reviews, by gender.		review.
LA13	Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity.	2013 Diversity Report	
LA14	Ratio of basic salary and remuneration of women to men by employee category, by significant locations of operation.		Con Edison does not currently compare salary and remuneration of women to men but adhere to all regulations that promote diversity in the workplace.
LA15	Return to work and retention rates after parental leave, by gender.		Con Edison does not report performance-related indicators regarding return to work and retention rates after parental leave. The Company does, however, have protection for employees under the Family Medical Leave Act, as well as Human Resources Personnel Practices and Procedures documents D-2 and D-3 which cover and support that: "The Company will grant extended sick absences to pregnant employee in accordance with Company Sick Allowance procedures. Upon request, such employees will also receive unpaid pregnancy- Related Leave of Absence before and/or after childbirth, with rein-statement rights as described herein. There shall be no discrimination against
			employees for pregnancy or for extended sick absences or Leaves of Absence authorized under this procedure."
			"The Company will grant Child-Care Leaves of Absence upon request in connection with the birth or adoption of an employee's child. There shall be no discrimination against employees for taking such leaves."
HUMAN RIG	HTS	·	
HR	DISCLOSURE ON MANAGEMENT APPROACH	Meeting Community Needs	For a disclosure of Con Edison's management approach with regard to Investment and procurement practices Non-discrimination; Freedom



			of Association and collective bargaining; child labor; prevention of forced and compulsory labor; security practices; indigenous rights; assessment; and remediation and more, please view Con Edison's 2013 Sustainability Report.
HR1	Percentage and total number of significant investment agreements and contracts that include clauses incorporating human rights concerns, or that have undergone human rights screening.	Purchasing Online	The Company does procure some products that are manufactured in other countries. Mexico, Israel, Germany, and Switzerland are a few examples. The company's standard terms and conditions require compliance with all applicable laws and regulations. These terms and conditions are found on our Purchasing Online site.
HR2	Percentage of significant suppliers, contractors, and other business partners that have undergone human rights screening, and actions taken.	Purchasing Online	Con Edison holds its contractors to the company's Code of Ethics / Standards of Business Conduct. The company's standard terms and conditions with suppliers require compliance with all applicable laws and regulations.
HR3	Total hours of employee training on policies and procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained.		This issue is not material as Con Edison does not operate internationally.
HR4	Total number of incidents of discrimination and corrective actions taken.	Governance and Business Ethics	Disclosure of this information is not material to our business. However, the Company maintains an Equal Employment Opportunity Affairs (EEOA) office that accepts and investigates, through the Director of EEOA and his or her staff, complaints of violations of the EEO Policy and implements appropriate actions for violations. For more information, please see the "Governance and Business Ethics" portion of the 2013 Sustainability Report.
HR5	Operations and significant suppliers identified in which the right to exercise freedom of association and collective bargaining may be violated or at		Con Edison has identified no operations or significant suppliers as having significant risk for incidents related to the hindrance of the right to exercise freedom or association or collective



	significant risk, and actions taken to support these rights.		bargaining.
HR6	Operations and significant suppliers identified as having significant risk for incidents of child labor, and measures taken to contribute to the effective abolition of child labor.		Con Edison has identified no operations or significant suppliers as having significant risk for incidents of child labor.
HR7	Operations and significant suppliers identified as having significant risk for incidents of forced or compulsory labor, and measures to contribute to the elimination of all forms of forced or compulsory labor.		Con Edison has identified no operations or significant suppliers as having significant risk for incidents of forced or compulsory labor.
HR8	Percentage of security personnel trained in the organization's policies or procedures concerning aspects of human rights that are relevant to operations.		All security personnel are required to take Con Edison's training on Equal Employment Opportunities and violence in the work place. Because other significant human rights violations have not been identified as a company risk, the company does not mandate any additional courses.
HR9	Total number of incidents of violations involving rights of indigenous people and actions taken.		This issue is not material as Con Edison does not operate internationally.
HR10	Percentage and total number of operations that have been subject to human rights reviews and/or impact assessments.		This issue is not material as Con Edison does not operate internationally.
HR11	Number of grievances related to human rights filed, addressed, and resolved through formal grievance mechanisms.		0
SOCIETY			
SO	DISCLOSURE ON MANAGEMENT APPROACH	Meeting Community Needs	For a disclosure of Con Edison's management approach with regard to local communities; corruption; public policy; anti-competitive behavior; compliance and more, please view Con Edison's



			2013 Sustainability Report, in particular the Meeting Community Needs section.
SO1	Percentage of operations with implemented local community engagement, impact assessments, and development programs.	Strategic Partnerships	 Con Edison supports about 1,200 nonprofit organizations throughout the service territory whose programs illustrate our dedication to healthy and sustainable communities. We commit our time and nearly \$8 million in charitable funding to groups that focus on five areas: Education in science, technology, engineering, energy, and mathematics Environmental stewardship Community partnerships Civics Arts and culture Our Power of Giving program is more than cash grants. It also includes a strong and loyal volunteer corps, employee participation on nonprofit governing boards, partnerships and collaborations, in-kind contributions, and company matching of employee donations.
SO2	Percentage and total number of business units analyzed for risks related to corruption.	Governance and Business EthicsStandards of Business Conduct	100%; for more information related to Con Edison's stance on corruption, please see the Standards of Business Ethics and the "Governance and Business Ethics" section of the 2013 Sustainability Report.
SO3	Percentage of employees trained in organization's anti-corruption policies and procedures.	Governance and Business EthicsStandards of Business Conduct	100%; all employees are trained on the Standards of Business Ethics.
SO4	Actions taken in response to incidents of corruption.	Governance and Business Ethics Supply Chain	Ethical behavior is a priority at Con Edison, but in recent years we have been victimized by 16 company employees and retirees as a result of three separate kickback schemes. The company immediately initiated an internal investigation after the uncovering of the first scheme and has cooperated with both federal and local authorities in



			their investigations. The company terminated employment of the arrested employees and its contracts with the vendors. We have made numerous procedural and organizational changes to help prevent these issues from recurring in the future. These changes reflect the company's commitment to maintaining the trust of our ratepayers, shareholders, and community stakeholders. Moving forward, we continue to aggressively investigate all allegations of fraud, misconduct, and unethical behavior of our employees, and will continue to work with law enforcement when necessary.
SO5	Public policy positions and participation in public policy development and lobbying.	Policy Management and Regulatory Compliance The Power of Action CDP	Con Edison operates in a highly regulated environment and is affected by regulatory and social policy adopted at the federal, state, and municipal level. Between the settlement of the company's rate filing, activities related to the Moreland Commission on Utility Storm Preparation and Response, continuing implementation of the State's Energy Highway initiative, contingency preparation for the prospective retirement of the Indian Point Energy Center, revisions to the State's energy efficiency and renewable energy policies, changes to the Regional Greenhouse Gas Initiative (RGGI) program, and creation of the New York Green Bank, 2013 was a particularly active year. The company is focused on policy management and regulatory impact as we advocate our business positions and coordinate consistent regulatory and policy communications to meet the needs of our customers and shareholders. For further information regarding our public policy approaches, please consult the "Policy Management and Regulatory Impact" section of the 2013 Sustainability Report, Con Edison's The



			Power of Action website, and our response to the CDP Climate Questionnaire (question 2.3).
SO6	Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.	CEIPAC Site	No corporate funds are used for political contributions to candidates or political parties. The companies do not make independent expenditures in support of or in opposition to a candidate or political party. No corporate payments have been made, nor do we intend to make payments, to influence the outcome of ballot measures. The Consolidated Edison Inc. Employees' Political Action Committee (CEIPAC) is a non-partisan political action committee. The CEIPAC is funded entirely through voluntary contributions from eligible employees; employees are not reimbursed, directly or indirectly, for political donations or expenses. Contributions are reported to relevant federal, state and local campaign finance agencies, as required by law.
SO7	Total number of legal actions for anti- competitive behavior, anti-trust, and monopoly practices and their outcomes.		In 2013, there were 0 legal actions for anti- competitive behavior, anti-trust, and monopoly practices and their outcomes, the same as in 2011 and 2012.
SO8	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations (e.g. human rights).		In 2013, there were 0 legal actions for anti- competitive behavior, anti-trust, and monopoly practices and their outcomes, the same as in 2011 and 2012.
SO9	Operations with significant potential or actual negative impacts on local communities.	<u>Safety</u>	Con Edison takes seriously the impact that we may have on our customers, especially given the danger associated with the commodities Consolidated Edison, Inc. provides. For this reason, safety, including that of the Public, is of primary concern. For more information, see the "Public Safety" section of the 2013 Sustainability Report. Additional information regarding the Company's activities and the impacts on our customers can be found



			throughout the Form 10-K filed with the Securities and Exchange Commission.
SO10	Prevention and mitigation measures implemented in operations with significant	<u>Safety</u>	Because there is a safety risk related to the transmission and distribution of electric, gas, and
	potential or actual negative impacts on local communities.	Enterprise Risk	steam services, the company has invested heavily to mitigate these risks. Further information can be
		2013 Annual Report	found in the "Public Safety" and "Enterprise Risk" section of the 2013 Sustainability Report,
		Con Edison Integrated Long Range Plan	throughout the Form 10-K filed with the Securities and Exchange Commission, and in the Integrated Long Range Plan.
PRODUCT	FRESPONSIBILITY		
PR	DISCLOSURE ON MANAGEMENT APPROACH	2013 Sustainability Report	For a disclosure of Con Edison's management approach with regard to Product Responsibility Aspects: Customer Health and Safety; Product Service and labeling' Marketing and Communications; Customer Privacy; and Compliance and more, please view Con Edison's 2013 Sustainability Report.
PR1	Life cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures.	<u>Safety</u>	100%; The safety of our employees and the public is our first priority and we strive to continuously improve our efforts to recognize and reduce hazards to ensure a safer work environment in all that we do. For more information, please see the "Safety" section of the 2013 Sustainability Report
PR2	Total number of incidents of non- compliance with regulations and voluntary codes concerning health and safety impacts of products and services, by type of outcomes.		In 2013 there were 0 cases in which non-compliant construction, operation, or maintenance of our system led to public or worker injuries.
PR3	Type of product and service information required by procedures and percentage of significant products and services subject to such information requirements.	<u>Customers –</u> Information Needs	Con Edison regularly communicates on safety to customers through our website, email blasts, and bill inserts. Additional information regarding energy choices is provided on the company's web site.
PR4	Total number of incidents of non- compliance with regulations and voluntary		Con Edison has not identified non-compliance with regulations or voluntary codes regarding product



	codes concerning product and service information and labeling, by type of outcomes.		and service information and labeling
PR5	Practices related to customer satisfaction, including results of surveys measuring customer satisfaction.	Customer Satisfaction Targets	Customer Satisfaction is measured through a number of methods as dictated by the New York Public Service Commission with the potential for rate adjustments if we are unable to meet our goals. The four areas of measurement are Commission Complaints, 6 customer satisfaction surveys, Outage notification, and Call Answer Rate. For 2013, the company met all of it's goals. For more information, please see the Customer Satisfaction Survey Reference Page.
PR6	Programs for adherence to laws, standards, and voluntary codes related to marketing communications, including advertising, promotion, and sponsorship.	Standards of Business Conduct	Consolidated Edison, Inc.'s marketing is done in compliance with the company's Standards of Business Conduct and conform to all known standards.
PR7	Total number of incidents of non- compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship, by type of outcomes.		In 2013, there were 0 incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship, the same as in 2011 and 2012.
PR8	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data.		In 2013, there were 0 substantiated complaints regarding breaches of customer privacy and losses of customer data.
PR9	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services.		The company has not identified non-compliance with laws or regulations regarding the provision and use of products



GRI Utility	Supplement		
EU1	Installed capacity, broken down by primary energy source and by regulatory regime.	2013 Annual Report – pg 16- 21	CECONY's electric generating facilities consist of plants located in Manhattan with an aggregate capacity of 702 MW. On December 31, 2013, the steam system had the capability of delivering approximately 11.7 MMIbs of steam per hour Con Edison Development's investments include ownership interests in solar energy throughout the country h an aggregate capacity of 292 MW. The company has additional solar energy projects under construction with an aggregate capacity of 20 MW.
EU2	Net energy output broken down by primary energy source and by regulatory regime	2013 Annual Report Steam System Fuel Requirements and Costs	
EU3	Number of residential, industrial, institutional and commercial customer accounts.	2013 Annual Report – pg 11	CECONY provides electric service to approximately 3.4 million customers in all of New York City (except a part of Queens) and most of Westchester County; delivers gas to approximately 1.1 million customers in Manhattan, the Bronx and parts of Queens and Westchester County; and operates the largest steam distribution system in the United States by producing and delivering approximately 22,000 MMlbs of steam annually to 1,703 customers in parts of Manhattan. O&R and its utility subsidiaries, Rockland Electric Company (RECO) and Pike County Light & Power Company (Pike) (together referred to herein as O&R) provide electric service to approximately 0.3 million customers in southeastern New York and in adjacent areas of northern New Jersey and northeastern Pennsylvania. O&R delivers gas to over 0.1 million customers in southeastern New York and adjacent areas of northeastern



			Pennsylvania.
EU4	Length of above and underground transmission and distribution lines by regulatory regime.	2013 Annual Report – pg 16- 21	At December 31, 2013, CECONY's distribution system had 36,782 miles of overhead distribution lines and 97,120 miles of underground distribution lines. The underground distribution lines represent the single longest underground electric delivery system in the United States.
			At December 31, 2013, CECONY owned or jointly owned 438 miles of overhead circuits operating at 138, 230, 345 and 500 kV and 749 miles of underground circuits operating at 69, 138 and 345 kV.
			O&R, RECO and Pike, own, in whole or in part, transmission and distribution facilities which include 557 circuit miles of transmission lines, 3,828 pole miles of overhead distribution lines and 1,827 miles of underground distribution lines. O&R's transmission system is part of the NYISO system except that portions of RECO's system are located within the transmission area controlled by PJM.
EU5	Allocation of CO2e emissions allowances or equivalent, broken down by carbon trading framework.	2013 Annual Report – pg 28	Beginning in 2009, CECONY is subject to carbon dioxide emissions regulations established by New York State under the Regional Greenhouse Gas Initiative (RGGI). The Initiative, a cooperative effort by Northeastern and Mid-Atlantic states, established a decreasing cap on carbon dioxide emissions resulting from the generation of electricity to a level fifteen percent below the Initiative's baseline by 2020. Under the Initiative, affected electric generators are required to obtain emission allowances to cover their carbon dioxide emissions, available primarily through auctions administered by participating states or a secondary market. CECONY met its requirement of 6.3 million allowances for the first RGGI compliance period (2009–2011) and is managing auction purchases in



			preparation for complying with the second compliance period (2012—2014). In February 2013, RGGI released a model rule for adoption by the participating states that includes a 45 percent reduction in the emissions cap for 2014 and further reductions of 2.5 percent each year from 2015 to 2020. New York State adopted the model rule, and the lower, 91-million ton cap is effective as of January 1, 2014.
EU6	Management approach to ensure short and long-term electricity availability and reliability	<u>2013 Annual Report – pg 134</u>	Note Q – Variable Interest Entities
EU7	Demand side management programs	2013 Sustainability Report - Meeting Community Needs – Customers – Energy Efficiency	
EU8	Research and development activity and expenditure aimed at providing reliable electricity and promoting sustainable development	2013 Annual Report – pg 91 Data Snapshot	-
EU9	Nuclear decommissioning		Con Edison retains no ownership of nuclear facilities, and retains no liability for nuclear plant decommissioning
EU10	Planned capacity against projected electricity demand over the long term, broken down by energy source and regulatory regime.	Con Edison Integrated Long Range Plan	
EU11	Generation efficiency		The Con Edison electric generation portfolio maintained an average heat rate of 11,318
EU12	Transmission and distribution efficiency		O&R and CECONY have PSC approved estimated transmission and distribution losses, which are close to the national average of 6.3% of the energy delivered on the system.
EU13	Biodiversity of replacement habitats compared to the biodiversity of the areas that are being replaced.	Environmental Performance – Habitat and Biodiversity	



EU14	Processes to ensure retention	Employees	
	and renewal of skilled workforce	2013 Diversity Report	
EU15	Percent of employees eligible to retire in the next 5 and 10 years	Employees	Con Edison does not disclose this information due to business sensitivity, but our current workforce has a median age of 43, and in the last 10 years has become younger, with a more equal distribution of employees over the various age spans.
EU16	Policies and requirements regarding health and safety of employees and employees of contractors and subcontractors	<u>Safety</u>	
EU17	Days worked by contractor and subcontractor employees involved in construction, operation and maintenance activities		Con Edison does not disclose this information, but will consider doing so in future reports and disclosures.
EU18	Percentage of contractors and subcontractors that have undergone relevant health and safety training	Safety Vendor Code of Conduct	
EU19	Stakeholder participation in decision making processes related to energy planning and infrastructure development	Meeting Community Needs	
EU20	Approach to managing the impacts of involuntary displacement.		As much as possible, Con Edison avoids the need to displace any local residents by planning and siting projects carefully. When displacement is unavoidable, fair compensation is given to those who are displaced. For any temporary displacement due to major projects, Con Edison ensures that the impacted residents are provided with temporary alternative housing and compensation, until projects have been completed.
EU21	Contingency planning measures and disaster/emergency management plan and training programs, and recovery/restoration plans.	Resiliency Post Sandy Enhancement Plan	



		Con Edison Fortifying the Future Orange and Rockland Fortifying the Future	
EU22	Number of people displaced by new or expansion projects related to generation facilities and transmission lines, broken down by physical and economic placement.		The need to displace anyone is very rare, but when necessary we ensure that those being displaced are compensated. (See EU20, above)
EU23	Programs, including those in partnership with government, to improve or maintain access to electricity services.	<u>Meeting Community Needs –</u> <u>Customers –</u> <u>Energy and Value</u>	
EU24	Practices to address language, cultural, low literacy and disability related barriers to accessing and safely using electricity services.		Nearly all pages on the Con Edison website are designed for translation into several dozen languages. This functionality can be enabled by selecting "Translate this Page" feature on the website, and choosing the appropriate language.
EU25	Number of injuries and fatalities to the public involving company assets, including legal judgments, settlements and pending legal cases of diseases	<u>Managing our Business –</u> <u>Safety – Public Safety</u>	
EU26	Percentage of population unserved in licensed distribution areas, broken down by population in rural areas and urban areas.		The population in our service territory is fully served.
EU27	Number of residential disconnections for nonpayment, broken by duration of disconnection.		
EU28	Power outage frequency		SAIFI is compiled year by year, and the figure represents the total number of interruptions divided by the total number of customers served. The lower the value, the better the performance.



		YEAR	CECONY	O&R	
		2013	.104	.85	
		2012	.102	.97	
EU29	Average power outage duration	CAIDI is also compiled year by year, and represents the average time to restore interrupted customers. It is calculated as the total customer-minutes of interruption divided by the total number of customers affected. Once again, the lower the figure, the better the performance.			
		YEAR	CECONY	O&R	
		2013	143.4	102.18	
		2012	138.0	93.6	
EU30	Average plant availability factor by energy source and by country or regulatory regime.				

